
Last modified: 6 July 2021

ENTSO-E PRIVACY POLICY FOR THE USE OF THE ENTSO-E CAPACITY REGISTRY TOOL

1) Cookies policy

For technical reasons, the Capacity Registry Tool website uses cookies to manage some features of the website, in particular to display a specific welcome page for first-time visitors, or to memorise chosen display options or settings for return visitors.

Software also records user statistics of the website but it does not permit individual user identification.

It is possible to configure your browser to either accept or block cookies. Access to the Capacity Registry Tool website will not be restricted or refused for users not accepting cookies.

For more information on the use of cookies, please consult ENTSO-E Cookies Policy.

2) Personal data policy

Privacy – Key Facts

ENTSO-E protects your personal data and your privacy in compliance with the General Data Protection Regulation (GDPR) and any applicable implementation rules on the protection of privacy in relation with the processing of personal data. Your personal data shall be processed by ENTSO-E (International Non-Profit Association created under Belgian law, having its registered office at 1000 Brussels, rue de Spa, 8 - Belgium), acting as a data controller.

During the registration process to the Capacity Registry Tool, you have to provide ENTSO-E with your personal data.

This data protection policy explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how your personal data are used and which rights you have in relation to your personal data. It also specifies the contact details that you can use to exercise your rights.

Privacy – Further Information

1. During the registration process, ENTSO-E collects the following categories of personal data:

Name

- E-mail
- Phone number
- User role
- Organisation
- Reason for accessing the application
- Checkbox to confirm the acceptance of the referred terms and conditions

2. Your personal data are collected and processed for and to the extent necessary to achieve the the following purposes:

- a) management of the Capacity Registry Tool operation (in particular for security and maintenance purposes), including ENTSO-E relations with the Registry Users;
- b) statistical analysis of user activity on the Capacity Registry Tool, for further improvement of the Capacity Registry Tool and related services;
- c) ENTSO-E relations with the Capacity Registry Tool users and, in particular, possible transfer of their personal data to other Capacity Registry Tool users when required, purpose to which you give your agreement by completing a specific consent form;
- d) information regarding the activities of ENTSO-E, in connection with the Capacity Registry Tool, purpose to which you give your agreement by ticking the relevant box when registering;
- e) creation and maintenance of a contacts database which access is restricted to ENTSO-E with its authorised service providers and ENTSO-E Members.

3. The collection and processing of your personal data is based on:

- the performance by ENTSO-E of its legally mandated tasks, and/or the performance by the tasks carried out by ENTSO-E in the public interest, regarding purposes (a) and (b);
- the legitimate interest of ENTSO-E for purposes (c) and (d);
- your consent regarding purpose (e). If you no longer wish ENTSO-E to further process your personal data for these purposes, you have the right to withdraw your consent at any time and can unsubscribe, without affecting the lawfulness of processing based on consent before its withdrawal.

4. Your personal data shall not be transmitted to any third party other than:

- ENTSO-E members, which shall process the transmitted personal data solely for the abovementioned purposes;
- Registry Users, where authorised to manage the possible requirement for an agreement of the Primary Owners of Data to the reuse of the data published on the Capacity Registry Tool;
- IT service providers (in particular those in charge of the hosting and/or maintenance of the Capacity Registry Tool).

Some of the above-listed recipients being established outside of the European Union territory, ENTSO-E implements the additional measures as mentioned in paragraph (5) below, where appropriate.

5. The personal data, which you transmit to ENTSO-E, are stored in a database managed by and under responsibility of ENTSO-E. Your data are stored exclusively on servers located within European Union.

However, your personal data may be transferred outside the European Union, in countries the European Commission deems not to ensure an adequate level of protection for personal data. In this case, ENTSO-E will take appropriate safeguards with, for instance, standard data protection clauses adopted by the Commission and appropriate supplementary measures. These clauses can be consulted at the headquarter of ENTSO-E.

6. Your personal data shall be stored/processed:

- as long as necessary for the performance of the legally mandated tasks carried out by ENTSO-E (purposes (a) and (b));
- as long as you do not unsubscribe to the Registry services (purposes (c) and (d));
- as long as you do not object to such processing for purpose (e) and, in any case, for a maximum of 6 months as from your objection or your erasure as an authorised user.

Upon request dated and signed sent by email to ENTSO-E (privacy@entsoe.eu), and the proof of your identity, you may obtain the written communication of the data and the portability of the data, as well as, where appropriate, rectification, restriction of processing, deletion of those which are inaccurate, incomplete or irrelevant. Your request must be dated, signed, contain the proof of your identity and sent by email to ENTSO-E. It will be treated as free of charge if it is a reasonable volume. The request is considered as dismissed, where no action has been taken within 30 days from the request. You may apply to or lodge a complaint with the Data Protection Authority (Rue de la presse 35, 1000 Brussels – contact@apd-gba.be - Tel. + 32 2 274 48 00– Fax + 32 2 274 48 35) for the exercise of these rights.