

Return Form

Instructions

1. Please contact Spacetalk Support by telephone or email prior to completing this form. Our support team will assist you, and if necessary, issue you with a return material authorisation (RMA) number.
2. Complete this form and attach the original proof of purchase.
3. Carefully package the items and return to Spacetalk Customer Support at the address indicated above.
4. It is your responsibility to ensure that all details listed on this form are accurate as these will be used to contact you and to return your Spacetalk.

Please note: Settings and configuration may be lost during the repair process. In some cases, these may be retrieved through the Spacetalk app. It is your responsibility to ensure that all personal data is deleted before the product is returned to Spacetalk. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

RMA

RMA Number: Date: / /

Return Type: Warranty Out-of-Warranty Other

Personal Information

Full Name:

Address:

Post Code: Telephone:

Email:

Purchase Details

Purchase Date: / /

Place of Purchase:

Return Goods

Included Items: Spacetalk Watch Charging Dock Charging Cable Original Box Sim Card

Spacetalk Details

Model:

Colour: IMEI:

Please note: The IMEI number can be found in the Information app on the Spacetalk device, in the Spacetalk app under 'Advanced settings/Information' or near the barcode on the Spacetalk's original box.

Return Reason/Other Information