

RENPHO

Model: RP-EM2020W

Handheld Massager



Thank you for your purchase of RENPHO Handheld Massager. The massager offers a powerful percussion massage. While enjoying muscle and body relief, you should use it with care and safety in mind. To ensure safety and avoid any property damage, please read this manual carefully and use as indicated. Non-compliance may cause serious injuries or death and/or severe property damage.

CAUTIONS

Read all instructions before using this product.

This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the product.

Cleaning and user maintenance shall not be made by children without supervision.

- DO NOT enable the heat function when attaching the additional massage head.
- DO NOT put your hands in the gap between the head and the body of the massager when it's working.
- DO NOT splash water into the massager to avoid accidents caused by short circuit.
- DO NOT insert debris into the gap between the head and the body of the massager.
- Pregnant women and the people who have skin scalding and festered and infectious disease shall not use this product.
- DO NOT let children use the product alone unless under the instruction of parents.
- DO NOT use and store the product in dark place.
- DO NOT use it on the head.
- DO NOT pull out the plug when it is operating.

- The appliance is only to be used with the power supply unit provided with the product.
- The product must only be supplied at safety extra low voltage corresponding to the marking on the product.
- Do not expose the product or battery to excessive temperatures.
- Be aware of the risk of terminals of the battery-operated product or battery being short-circuited by metal objects.
- The product has a heated surface. Persons insensitive to heat must be careful when using the product.

About the RENPHO Handheld Massager

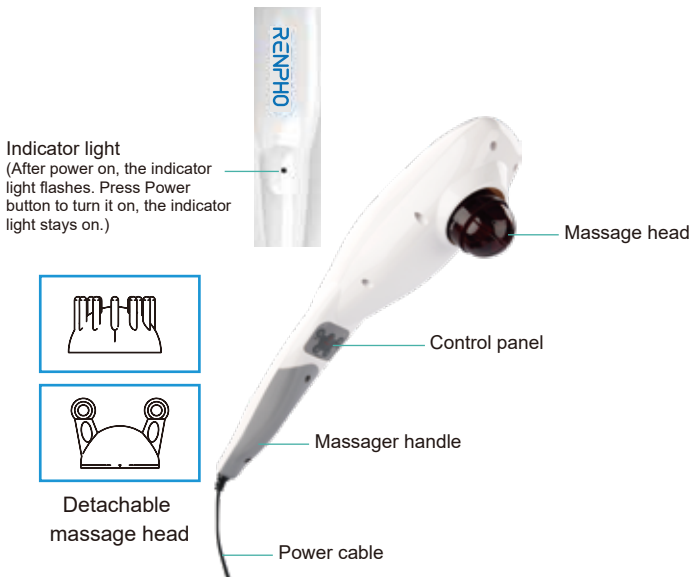
1. What's in the box

RENPHO Handheld Massager x 1

Massager Head x 2

User Manual x 1

2. Product Introduction



**TIP:**

1. These 2 additional massage heads can't be used when the heat function is enabled.
2. None of the massager heads is to be used on your head. DO NOT use on your head.
3. DO NOT put your hands in the gap between the head and the body of the massager when it's working.

3. Specifications

Product Name: RENPHO Handheld Massager

Model: RP-EM2020W

Rated Voltage: US/CA AC 120V 60Hz

AU AC 220-240V 50/60Hz

Rated Power: 20W

Timer: 20 minutes

Noise: ≤50dB

Heating Temperature: 86-131°F

Product Weight: 2.2lb

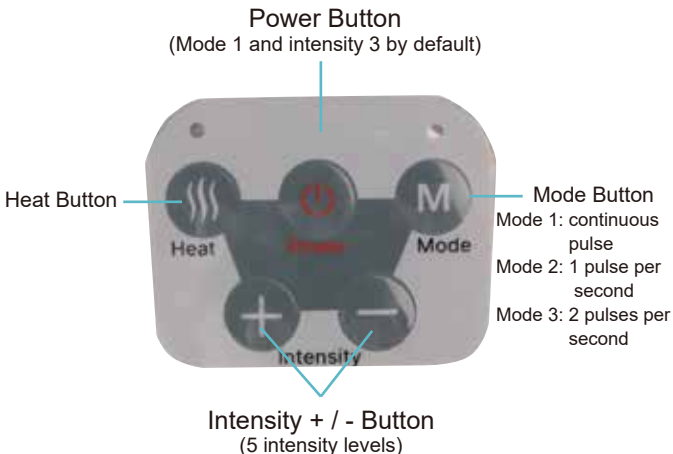
Size: 16.38 x 3.74 x 4.84 inch


Using the RENPHO Handheld Massager


1. Preparation


- Choose a massage head and attach it, or use the massager directly without the detachable massage head.
- Insert the plug into the socket. You will hear a beep from the internal buzzer.


2. Operation Instruction




 **Power Button:** Press the Power button to turn on the massager. The default setting is mode 1 (continuous pulse) and intensity 3. The indicator light is always on. The heating function is disabled by default. Press the Power button again to turn off the massager.

 **Mode Button:** There are 3 massage modes available, default mode is mode 1. Press the Mode button to switch the 3 different massage modes: mode 1 (continuous pulse), mode 2 (1 pulse per second), mode 3 (2 pulses per second).

 **Heat Button:** The Heat function is off default, press once the Heat button to turn it on. The 2 additional massage heads can't be used when the heat function is on.

 **Intensity + Button:** Press the Intensity + Button to increase the massage intensity. There are 5 intensity levels for each mode, the default intensity is level 3. You will hear a beep with each press of the Intensity + button. After reaching the highest 5th intensity, there will be no sound prompt from the buzzer, which means that it is already the highest level of intensity.

 **Intensity - Button:** Press the Intensity - Button to reduce the massage intensity. There are 5 intensity levels for each mode, the default intensity is level 3. You will hear a beep with each press of the Intensity - button. After reaching the lowest 1st intensity, there will be no sound prompt from the buzzer, which means that it is already the lowest level of intensity.

Timing Function: The massager will automatically shut down after 20 minutes of continuous work.

Product Care and Maintenance

- Place the massager in a safe, cool, and dry place when not in use.
- Always unplug the massager prior to cleaning.
- After use, wipe massager with a soft, damp cloth using non-abrasive cleaners. If necessary, clean with a sterilizer.
- DO NOT submerge the massager in water or any other liquid.
- Keep away from all solvents and harsh detergents.
- DO NOT attempt to repair this massager. There are no user-serviceable parts.



Class II appliance



For indoor use only

Troubleshooting

PROBLEM	CAUSE	SOLUTION
Massager doesn't turn on.	The plug is not well plugged in the socket.	Reinsert the plug.
	Short press the Power button.	Need to press the Power button to turn on the massager.
Can't hear a beep when pressing the "Intensity +" button.	The maximum intensity has been reached.	Press the "Intensity -" button and you will hear a beep, if not, please contact customer support.
Can't hear a beep when pressing the "Intensity -" button.	The minimum intensity has been reached.	Press the "Intensity +" button and you will hear a beep, if not, please contact customer support.

PROBLEM	CAUSE	SOLUTION
Massager shuts off automatically.	The massager will automatically shut down after 20 minutes of continuous work.	Press the Power button to restart the massager for another 20 minutes.
	The overheat protection function will shut off the massager automatically when it's too hot.	Wait for the massager to cool down before restarting it.
The massage head is sticky.	The heat function is turned on when using the detachable massage head.	DO NOT enable the heat function when attaching detachable massage head.
Can't feel the heat / the heat is weak.	The heating time is too short.	Wait for a while.

Warranty Policy

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit:

<https://renpho.com/pages/warranty-terms-and-conditions>

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

Customer Service

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

-  **Tel:** +1(844)417-0149 (US&CA)
Monday-Friday 9:00AM-4:30PM
1800 MY RENPHO (1800 69 7367) (AU ONLY)
Monday-Friday 9:00AM-6:00PM (AEST)
-  **Email:** support@renpho.com (US/CA)
support-au@renpho.com(AU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Regulatory compliance

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

US Importer: JOICOM CORPORATION
14129 The Merge Street, Building 3 Unit A,
Eastvale, CA 92880

**Manufacturer: Shenzhen Ruiyi Business
Technology Co., Ltd.**
Qianhai Complex A201, Qianwan Road 1, Qianhai
Shenzhen-Hong Kong Cooperation Zone,
Shenzhen, P.R.China

MADE IN CHINA

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