

# RENPHO

Model: RP-EM2020W

## Handheld Massager





Thank you for your purchase of RENPHO Handheld Massager. The massager offers a powerful percussion massage. While enjoying muscle and body relief, you should use it with care and safety in mind. To ensure safety and avoid any property damage, please read this manual carefully and use as indicated. Non-compliance may cause serious injuries or death and/or severe property damage.

## Cautions

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance.

Cleaning and user maintenance shall not be made by children without supervision.

- DO NOT use the heat function when attached the 2 additional massage heads.
- DO NOT put your hands in the gap between the head and the body of the massager when it's working.
- DO NOT splash water into the massager to avoid accidents caused by short circuit.
- DO NOT insert debris into the gap between the head and the body of the massager.
- Not allowed for pregnant women and the people who have skin scalding and festered and infectious disease.
- DO NOT let children use the machine alone unless under the instruction of parents.
- DO NOT use and store the product in dank place.
- DO NOT use it in the head.
- DO NOT pull out the plug when it is using.

# About the Renpho Handheld Massager

## 1. What's in the box

Renpho Handheld Massager x 1

Massager Head x 2

User Manual x 1

## 2. Product Introduction



**TIP:**

1. The 2 additional massage heads can't be used when the heat function is on.
2. None of the massager heads is to be used for your head. DO NOT use on your head.
3. DO NOT put your hands in the gap between the head and the body of the massager when it's working.
4. This appliance is not intended for use by persons (including children ) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. Children should be supervised to ensure that they do not play with the appliance.
6. The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.

### 3. Specifications

Product Name: RENPHO Handheld Massager

Model: RP-EM2020W

Rated Voltage: US/CA AC120V 60Hz

AU AC220-240V 50/60Hz

Rated Power: 20W

Timer: 20 minutes

Noise: ≤50dB

Heating Temperature: 86-131°F

Product Weight: 2.2lb

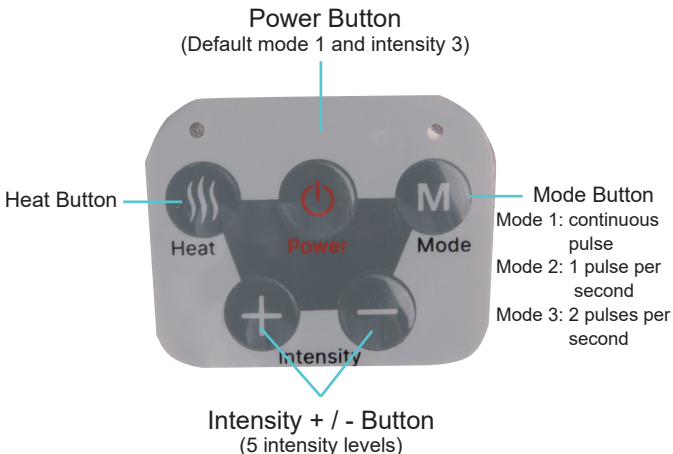
Size: 16.38 x 3.74 x 4.84 inch


# Using Handheld Massager

## 1. Preparation

- Choose a massage head and attach it, or use the massager directly without additional massage head.
- Insert the plug into the socket. When connected to power, you can hear a beep from the internal buzzer.

## 2. Operation Instruction



 **Power Button:** Press the Power button to turn on the massager. The default setting is on mode 1 (continuous pulse) and intensity 3. The indicator light is always on. The heating function is not on by default. Press again the Power button to turn off the massager.

**M Mode Button:** There are 3 massage modes available, default mode is mode 1. Press the Mode button to switch the 3 different massage modes: mode 1 (continuous pulse), mode 2 (1 pulse per second), mode 3 (2 pulses per second).

**Heat Button:** The Heat function is off default, press once the Heat button to turn it on. The 2 additional massage heads can't be used when the heat function is on.

**+ Intensity + Button:** Press the Intensity + Button to increase the massage intensity. There are 5 intensity levels for each mode, the default intensity is level 3. You will hear a beep with each press of the Intensity + button. After reaching the highest 5th intensity, there will be no sound prompt from the buzzer, which means that it is already the highest level of intensity.

**- Intensity - Button:** Press the Intensity - Button to reduce the massage intensity. There are 5 intensity levels for each mode, the default intensity is level 3. You will hear a beep with each press of the Intensity - button. After reaching the lowest 1st intensity, there will be no sound prompt from the buzzer, which means that it is already the lowest level of intensity.

**Timing Function:** The massager will automatically shut down after 20 minutes of continuous work.

## Product Care and Maintenance

- Place the massager in a safe, cool, and dry place when not in use.
- Always unplug the massager prior to cleaning.
- After use, wipe massager with a soft, damp cloth using non-abrasive cleaners. If necessary, clean with a sterilizer.
- DO NOT submerge the massager in water or any other liquid.
- Keep away from all solvents and harsh detergents.
- DO NOT attempt to repair this massager. There are no user-serviceable parts.



Class II appliance



For indoor use only

## Troubleshooting

PROBLEM	CAUSE	SOLUTION
Massager doesn't turn on.	The plug is not well plugged in the socket.	Reinsert the plug.
	Short press the Power button.	Need to press the Power button to turn on the massager.
Can't hear a tone when pressing the "+" Increase Intensity Button.	The maximum intensity has been reached.	Press the "-" Reduce Intensity Button and you will hear a tone, if not please contact customer support.
Can't hear a tone when pressing the "-" Reduce Intensity Button.	The intensity has reached the lowest level.	Press the "+" Increase Intensity Button and you will hear a tone, if not please contact customer support.



PROBLEM	CAUSE	SOLUTION
Massager shuts off automatically.	The massager will automatically shut down after 20 minutes of continuous work.	Press the Power button to restart the massager for another 20 minutes.
	The overheat protection function will shut off the massager automatically when it's too hot.	Wait for the massager to cool down before restarting it.
The massage head is sticky.	The heating function is turned on when using 2 additional massage heads.	DO NOT use the heat function when attached the 2 additional massage heads.
Can't feel the heat / Heat function is weak.	Heating time is too short.	Wait for a while.

## Warranty(1-Year)

The manufacturer's warranty is void under the following circumstances but not limited to:

- Improper or inadequate maintenance or modification.
- Accident, misuse, abuse, contamination, or other external causes.
- The use of unspecified adapter and accessories.
- Loss or damage in transit.
- Damages that occurs as a result of one's failure to follow the instructions.
- This warranty does not apply to expendable or consumable parts and does not extend to any product from which the serial number has been removed.

## Customer Service

We have an award-winning warranty, exchange, and customer service team that guarantees hassle-free solutions to any issue you might have within the 24 business hours.

 **Tel:** +1(844)417-0149 (US ONLY)

Monday-Friday 9:00AM-4:30PM

 **Email:** support@renpho.com

### ***FCC Statement***

This device complies with ICES-003 Rules and US Electronic Code of Federal Regulations 47 CFR FCC Part 15; Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

**FCC Statement NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help with the supplied fastener. DO NOT hang the unit by the power cord.



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