

RENPHO

User Manual

Cordless Massager

Model: RP-EM2020C



Thank you for choosing RENPHO Cordless Massager. Please read the user manual carefully before use and keep it in a safe place for future reference. If you need assistance, please contact our support team.

Caution

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance.

To reduce the risk of electric shock, fire and personal injury, this product must be used as follows:

1. DO NOT reach for an appliance that has fallen into water.
2. DO NOT place in or drop into water or other liquid.
3. DO NOT place or store the device in wet environments or high temperatures.
4. DO NOT drop or improperly use the device, do not remove the screw or attempt to disassemble, do not change or modify the device in any method.
5. DO NOT operate continuously for more than 30 minutes at any given time.
6. Always unplug before cleaning. DO NOT operate or charger the product unattended.

Important Safety Instruction

1. The use or non-rated voltage not (DC 12V \approx 1A) is prohibited.
2. For adults only, it can be used only on dry parts of body and clean skin.
3. Use the massager only in the soft tissues of body without causing pain or discomfort; Do not use on any hard such as bones on the head or the body.
4. Use only massage heads that produce the best results.
5. Whether it is controlled by underground pressure or pressure, it may cause bruises; Often check the massage area, you should stop using immediately once it appears with signs of pain or discomfort.
6. Avoid contact with the massage head and the body at the finger, hair or other parts of body. Beware of pinching.
7. DO NOT press the massage head vigorously during operation.
8. DO NOT use the same part for a long time in a row if you feel unwell, please stop using it immediately. Infants, minors, pregnant women, pacemakers, fractures or metal contents in the body should not use the machine.
9. This product is prohibited under the following conditions:
 - Blood stasis
 - Tumor site
 - Heart disease, with a pacemaker or defibrillatorIf you have experienced joint surgery within 90 days, the product should not be used on the body with 3 inches the surgical position. Sensitive areas: head, face, cervical vertebrae, spine vertebral body. Positions close to the bone with less muscle coverage: the humerus, the back of the foot, the back of the band.
10. DO NOT repair the massager, or replace parts by yourself.
Please contact customer service for any issue.
11. If high temperature or foul odor is experienced while using the

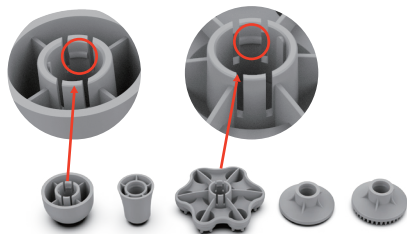
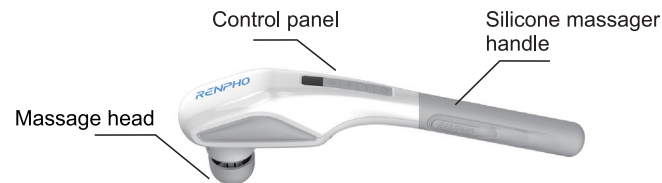
- product, stop using immediately and unplug the device.
- DO NOT put your hands in the gap between the head and the body of the massager when it's working.
 - DO NOT use this product for more than 30 minutes at a time.

About the Renpho Cordless Massager

1. What's in the box

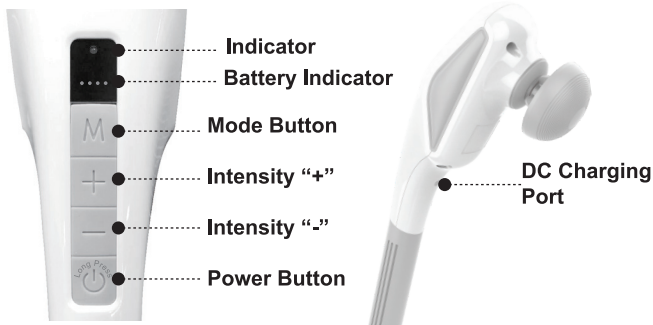
- Cordless Massager x 1
- Massager Head x 5
- Storage Bag x 1
- AC Adapter x 1
- User Manual x 1

2. Product Introduction



NOTE: These two ABS massage head needs to be connect securely by rotating into place at the Snap-Fit Joint.





Battery Indicator

When the massager is turned on, the indicator will display the corresponding power value through the digital display. (From left to right)






4 green lights on ($\leq 100\%$, $> 75\%$)

3 green lights on ($\leq 75\%$, $> 50\%$)

2 green lights on ($\leq 50\%$, $> 25\%$)

1 green lights on ($\leq 25\%$, $> 5\%$)

When the battery power $\leq 10\%$, $> 5\%$, the power indicator will change from a steady green light to a steady red light, until it will stop working.

Head					
	Flat massage head	Intensive massage head	Round massage head	Body point massage head	6-node massage head
Material	TPE	TPE	ABS	TPE	ABS
Applicable body parts	Bulk muscle groups such as arms, thighs	Reflexology & Acupressure & Muscle relaxation	Offer powerful massage	Massage hard-to-reach spots	Deep tissue & Sports massage for waist or back

3. Production Specification

Input: 12V \equiv 1A

Rated Power: 12W

Battery Capacity: 2500mAh

Charging Time: 3 hours

Usage Time: about 140 minutes

Timer: 20 minutes

Product Size: 425x76x127mm/16.7x3.0x5.0in

Net Weight: 1.5kg/3.3lb

Gross Weight: 1.65kg/3.6lb

Operation Instruction

Before use:

Fully charge the massage before first use. The massage runs for about 140 minutes on a full charge. The specific working time depends on how you use it.

1. Plug the adapter into the charging port.
2. During charging, the first green LED indicator on indicates 25% battery power, the second green LED indicator on indicates 50% battery power, the third green LED indicator on indicates 75% battery, and the fourth LED indicator stays on green indicates 100% battery power.

Unplug the adapter after full charge, the LED indicator will be off.

3. The battery must be recharged when stored three months.

Noted: The massage is designed to work battery only. It will not work when the AC adapter is connected.

Using the Massager

1. To turn on the massage, long press the power button for 2s. To turn off the massager, short press the power button. The indicator light is always on when using.

The default setting is mode 1 (continuous vibration) and level 3 of intensity.

2. There 5 massage mode settings.

Mode 1: Continuous vibration

Mode 2: Vibration at 1s interval

Mode 3: Vibration at 0.5s interval

Mode 4: Continuous 2s vibration + vibration at 1s interval

Mode 5: Vibration at 0.5s interval*3 + continuous 2s vibration

To change the massage mode, press the Mode button to select a massage mode upon your reference.

3. The massager has 5 intensity settings. To change the intensity, press the "+" to increase the intensity and press the "-" to reduce the intensity.

You will hear a beep with each press. If there is no sound prompt from the buzzer, it means that it is already the highest/lowest level of intensity.

Timing Function: The massager will automatically shut down after 20 minutes of continuous work.

Noted: When you want to change the massage node, please turn off the device firstly.

Troubleshooting

PROBLEM	CAUSE	SOLUTION
Massager doesn't work.	The plug is not well plugged in the socket.	Reinsert the plug.
	Short press the Power button.	Need to long press the Power button to turn on the massager.
Can't hear a tone when pressing the "+"Increase Intensity Button.	The maximum intensity has been reached.	Press the "-" Reduce Intensity Button and you will hear a beep, if not please contact customer support.
Can't hear a tone when pressing the "-"Increase Intensity Button.	The intensity has reached the lowest level.	Press the "+" Increase Intensity Button and you will hear a beep, if not please contact customer support.
The massager shuts off automatically.	The massager will automatically shut down after 20 minutes of continuous work.	Long press the Power button to restart the massager for another 20 minutes.
	The overheat protection function will shut off the massager automatically when it's too hot.	Wait for the massager to cool down before restarting it.
The massage head is sticky.	The heating function is turned on when using 2 additional massage heads.	DO NOT use the heat function when attached the 2 additional massage heads.

Care and Maintenance

1. Place the massager in a safe, cool, and dry place when not in use.
2. Always unplug the massager prior to cleaning.
3. After use, wipe massager with a soft, damp cloth using non-abrasive cleaners. If necessary, clean with a sterilizer.
4. DO NOT submerge the massager in water or any other liquid.
5. Keep away from all solvents and harsh detergents.
6. DO NOT attempt to repair this massager. There are no user-serviceable parts.
7. DO NOT dispose the massager in a landfill. It contains a Li-ion battery and other electrical components, which are considered hazardous E-waste.


Warranty (1-Year-Limited)

The manufacturer's warranty is void under the following circumstances but not limited to:

- Improper or inadequate maintenance or modification.
- Accident, misuse, abuse, contamination, or other external causes.
- The use of unspecified adapter and accessories.
- Loss or damage in transit.
- Damages that occurs as a result of one's failure to follow the instructions.
- This warranty does not apply to expendable or consumable parts and does not extend to any product from which the serial number has been removed.

Customer Service

We have an award-winning warranty, exchange, and customer service team that guarantees hassle-free solutions to any issue you might have within the 24 business hours.

 **Tel:** +1(844)417-0149 (US ONLY)
Monday-Friday 9:00AM-4:30PM

 **Email:** support@renpho.com



Facebook



Instagram



Facebook Group



RENPHO Website

FCC Statement

This device complies with ICES-003 Rules and US Electronic Code of Federal Regulations 47 CFR FCC Part 15; Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help with the supplied fastener. DO NOT hang the unit by the power cord.

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Made in China

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