

# RENPHO

Model:RF-SNM060

## Shoulder & Neck Massager

Kneading, Shiatsu, Heat



Thank you for choosing the RENPHO Shoulder and Neck Massager. Please read this user manual before using the product and retain it for future reference.

## CAUTION

- TO REDUCE THE RISK OF ELECTRIC SHOCK, **DO NOT** REMOVE THE COVER. THERE ARE NO SERVICEABLE PARTS INSIDE.
- TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.



The lightning flash with arrow-head symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated “dangerous voltage” with the unit’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance(servicing) instruction in the literature accompanying the unit.

**IMPORTANT:** To reduce the risk of electric shock, this product has a polarized plug (one prong is wider than the other). For safety reasons, this plug will only fit into a polarized outlet the correct way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. **DO NOT** bypass this safety feature in any way.

## IMPORTANT SAFETY INSTRUCTIONS

All of the safety and operating instructions should be carefully read, adhered to, and followed before the unit is operated. When using an electrical appliance, basic precautions should always be attended to including the following:

## DANGER

To reduce the risk of electric shock:

1. Always unplug this appliance from the electrical outlet immediately after using it and also before cleaning.
2. **DO NOT** reach for an appliance that has fallen into water. Unplug immediately.
3. **DO NOT** use the massager while bathing or showering.
4. **DO NOT** place or store the appliance where it can fall or be pulled into a tub or sink.
5. **DO NOT** place in or drop into water or other liquids.
6. Never use pins or other metallic fasteners with this appliance.
7. Carefully examine the covering before each use. Discard the appliance if the covering shows any signs of deterioration, such as blistering or racking.
8. **DO NOT** operate it in a wet or moist environment. Keep the massager dry.

## WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:

1. The appliance should never be left unattended while on.
2. **DO NOT** operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
3. Close supervision is necessary when this appliance is used by or near children, invalids, or disabled persons.
4. Use this appliance only for its intended use as described in this manual. **DO NOT** use attachments not recommended by the manufacturer.
5. Never operate this appliance under these circumstances: the massager has a damaged cord or plug; the massager has been damaged or encountered a heavy fall; the massager has been dropped into water. **DO NOT** attempt to fix it yourself. Return the appliance to a service center for examination and repair.
6. **DO NOT** carry this appliance by its power supply cord or use the cord as a handle.
7. **DO NOT** crush this appliance when storing away.

8. Keep the cord away from heated surfaces.
9. Never drop or insert any object into any openings.
10. **DO NOT** operate where aerosol (spray) products are being used or where oxygen is being administered.
11. **DO NOT** operate in the presence of explosive or flammable fumes.
12. To disconnect, set all controls to the off position, then remove the plug from the outlet.
13. **DO NOT** overload the electrical outlet. Use only the power source as indicated.
14. To avoid the risk of electric shock, **DO NOT** disassemble or attempt to repair the appliance. Incorrect repair can cause risk of electric shock or injuries when the unit is used.
15. Never remove the plug from the outlet by pulling the power cord.
16. Before use, please consult a medical professional if you have any of the following: thrombus, aneurysm, vein dilatation, spinal bending, heart disease, hypertension.
17. **DO NOT** use simultaneously with artificial heart, electrocardiogram scanner, or electronic medical equipment.
18. People sensitive to heat must use the heated feature with caution.
19. Stop using if you feel unwell.



The device is **NOT** to be used for commercial use or medical purposes. If you have health concerns, consult your doctor before using the Shiatsu Neck and Back Massager



**ONLY** use indoors!

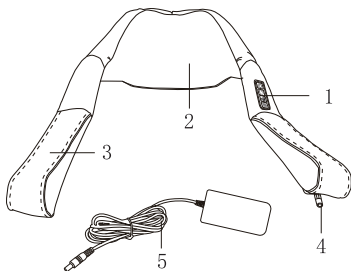


**DO NOT** use the device in damp rooms (e.g. when bathing or showering)



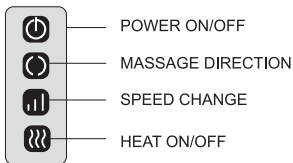
- **DO NOT** Wash!
- **DO NOT** dry clean!
- After using this device for 20 minutes, allow it to cool for 30 minutes before using again




## PRODUCT FEATURES




1. Control Panel
2. Shiatsu Nodes
3. Positioning Handles
4. DC Power Port
5. Power Adapter

## OPERATION INSTRUCTION



1. Connect the Power Adapter into the DC Power Port then plug the Power Adapter into an electric outlet.
2. Grip the Positioning Handles and drape the main unit around your neck with the Shiatsu Nodes at the center of your back.
3. Press “” the POWER ON/OFF Button. The massager will turn on.
4. Press “” the MASSAGE DIRECTION Button to change the massage direction.
5. Press “” the HEAT Button to activate heat; press it again to deactivate heat.

- Use the Positioning Handles to reposition the Shiatsu Nodes to other areas of the neck and back.
- Press “” the POWER ON/OFF Button at any time to turn the unit off.
- The unit shuts off automatically after 15 minutes of continuous use.

**NOTE:** Using the heat function for more than 15 minutes at a time is **NOT** recommended. Allow the massager to cool between heat cycles.

## MASSAGE AREAS



UPPER BACK / NECK



MID BACK



LOWER BACK



THIGHS / LEGS



WAIST



SHOULDERS / ARMS

## PRODUCT CARE AND MAINTENANCE

- Place the massager in a safe, cool, and dry place when not in use.
- After unplugging, wipe with a soft, damp cloth using non-abrasive cleaners.
- Never submerge the unit in any liquid.
- Keep away from all solvents and harsh detergents.
- DO NOT** attempt to repair this massager. There are no user-serviceable parts.

## SPECIFICATIONS

Model: RF-SNM060

Input: 12V = 2.5A

Rated Power: 30W


Package Content: Massager, Power Adapter, User Manual

## TROUBLESHOOTING GUIDE


PROBLEM	CAUSE	SOLUTION
Massager doesn't turn on	Power adapter plug is loose	Reconnect the plug to the outlet
	Power is off	Press the power button to turn on the massager
	No power	Try a different power outlet
Shuts off automatically	The 15-minute timer	The massager has a timer and will turn off on its own after 15 minutes. You can press the power button to start another 15 minute massage
	The massager's overheat protection feature will switch off the massager automatically when too hot	Wait for the massager to cool down before powering it back on

## CUSTOMER SERVICE

If you have any product questions or concerns, don't hesitate to contact us directly at [support@renpho.com](mailto:support@renpho.com) or call our customer service hotline:

 **Tel:** +1(844)417-0149 (US ONLY)

Monday-Friday 9:00AM-4:30PM

 **Email:** [support@renpho.com](mailto:support@renpho.com)(US&CA&AU)

## WARRANTY (1-YEAR-LIMITED)

The manufacturer's warranty is void under the following circumstances but not limited to:

1. Improper or inadequate maintenance or modification.
2. Accident, misuse, abuse, contamination or other external causes.

3. The use of unspecified adapter and accessories.
  4. Loss or damage in transit.
  5. Damages that occurs as a result of one's failure to follow the instructions.
- This warranty does not apply to expendable or consumable parts and does not extend to any product from which the serial number has been removed.

## **FCC Statement**

This device complies with ICES-003 Rules and US Electronic Code of Federal Regulations 47 CFR FCC Part 15; Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

**FCC Statement NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help with the supplied fastener. **DO NOT** hang the unit by the power cord.

JOICOM CORPORATION

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Made in China  
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