

USER MANUAL



JOICOM CORPORATION 2985 E. Miraloma Ave. Suite H Anaheim, California 92806 Web: www.renpho.com Email: support@renpho.com Thank you for choosing the RENPHO foot massager. Please read the user manual carefully before use.

Technical Parameters

Rated Voltage: DC 12 V---2.5 A

Rated Power: 30 W

Dimension: 16.8 (L) \times 15.3 (W) \times 9.7 (H) inch

42.7 (L) x 38.8 (W) x 24.7 (H) cm

Weight: 7.7 lb (3.5 Kg)

Structure Diagram



Function

Time: Select 15 or 30 minutes automatic shut-off.

Knead Intensity: Select knead intensity low, medium or high. Air Intensity: Select air pressure intensity low, medium or high.

Heat: Press to turn on/off the heating function.

Operation Guide

Enjoying a foot massage for 15 or 30 minutes once or twice daily can relieve muscle pain, improve blood circulation and effectively improve the symptoms of insomnia.

- Connect the plug to the power source. The Power indicator should flash and the massager is in standby.
- Press the Power button. The knead and air intensity will be low level (L). The default auto shut-off will be 15 minutes with the indicator light red.
- 3. Press the Time button to change the auto shut-off to 30 minutes and the indicator light will turn blue.
- Press the Knead Intensity and Air Intensity buttons to adjust the knead and air pressure intensity (L, M, H).
- 5. Press the **Heat** button to turn on/off the heating function.
- 6. The foot massager fits up to US Men's size 12 (EU Men's size 46).
- 7. To remove and wash the foot cover:



Reminder: We recommend you limit massaging to 15-30 minutes. Longer massage times may cause mild pain.

Security and Maintenance

- 1. The use of non-rated voltage not (DC 12V/2.5A) is prohibited.
- It is prohibited for non-professional personnel to repair the massager, or replace parts.
- If the power cord is damaged, it must be replaced by the maintenance department or similarly qualified persons approved by the manufacturer so as to avoid potential hazards.
- 4. Do not use or store the appliance in wet environments or high temperatures.
- 5. Unplug the power cord from the outlet after using.
- Ensure that the operation of this product does not exceed more than 30 minutes at any given time.
- If you feel unwell or in any unusual discomfort, please stop using the product immediately.
- 8. If high temperature or foul odor is experienced while using the product, stop using immediately and unplug the device.
- 9. Any Individual who may be pregnant or recently gave birth, has a heart condition or a pacemaker, suffers from diabetes or other sensory impairment, phlebitis and/or thrombosis, joint dysfunction, inflammation or injuries, weak bones, osteoporosis, a high fever, an abnormal or curved spine, is at an increased risk of developing blood clots, has pins/screws/artificial joints or other medical devices implanted in his/her body, is being treated for a medical condition or physical injury or is under a doctor's care should consult with a medical professional before using a massaging device designed for home use.
- 10. Do not use sharp objects to handle the product in order to avoid damage.
- 11. Please keep the product clean. You can use a soft cotton cloth and neutral detergent to clean it.
- 12. Do not stand when you are using the massager. Do not place excessively heavy objects on the device in order to avoid damage.
- 13. The product possesses a temperature-protection device; it will automatically shut-off when the temperature exceeds the safe limit.

Troubleshooting Guide

Common problems	Cause	Solutions
The product does not work	 Disconnected power or loose plug causing poor contact. The power switch is off or the timer has been reset. The motor auto shuts- off due to the device being on too long activating overheating protection. 	1. Replug to the power source. 2. Turn the power switch on again. 3. Use the massager after the motor cools off naturally.
The massage intensity is too high or too low	Your foot is positioned at the wrong angle.	Adjust the contact angle to get the moderate intensity

Customer Service

- If you have any product questions or concerns, don't hesitate to contact us directly at support@renpho.com or call our customer service hotline:
 1(844)417-0149(US only); 44-785-555-5664(UK Only).

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 - Phone Service Time: 9:00AM-5:00PM(PST).
- We have an award-winning warranty, exchange, and customer service team that guarantees hassle-free solutions to any issue you might have within 24 hours.

Warranty(1-Year Limited)

The manufacturer's warranty is void under the following circumstances but not limited to:

- 1. Improper or inadequate maintenance or modification.
- 2. Accident, misuse, abuse, contamination or other external causes.
- 3. The use of unspecified adapter and accessories.
- 4. Loss or damage in transit.
- $5.\ \mbox{Damages}$ that occur as a result of one's failure to follow the instructions.

This Warranty does not apply to expendable or consumable parts and does not extend to any product from which the serial number has been removed.